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Equality Impact Assessment: Tenant and Leaseholder Involvement and Communications Strategy 2016		
1.	<p>Describe the piece of work you are assessing and the reason it is being carried out. Are you:</p> <ul style="list-style-type: none"> ○ Making a strategic budget proposal ○ Developing a new policy, strategy or project ○ Reviewing and revising a policy, strategy or project ○ Reviewing a function or a service ○ Restructuring a service. <p>Include any options appraisal and if you have a preferred option explain why. See the section in the Introduction on “What types of activities need an EQIA?”</p>	<p>This is a review of The Housing Resident Involvement Strategy 2012-2015</p>
2.	<p>Who is leading on the piece of work being assessed? See the section in the Introduction on “Who is responsible for carrying out EQIAs?”</p>	<p>Mark Jolly: Service Lead Performance, Strategy and Resources</p>
3.	<p>What are the timescales for completing the work? Are there any committee deadlines you have to meet?</p>	<p>We are aiming for the Executive meeting in January 2017.</p>
4.	<p>What are the aims and objectives of the work? How do these link to wider council or strategic objectives.</p>	<p>The purpose of the review was to investigate the current provision of resident involvement and to suggest how it could be improved to give our tenants and leaseholders further opportunities for involvement.</p> <p>The review links to the Council's corporate priorities of: Provide services to meet customers' needs and, specifically, the aim to work closely with other organisations to provide joined up services for the customer.</p>
5.	<p>Who will be the main beneficiaries of the piece of work and in what way? All people in Exeter? Council staff? A specific stakeholder group? A combination of these?</p>	<p>The review of the strategy will benefit the Council's tenants and leaseholders.</p>

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6.	Do you have any data on how different groups would be affected by the work?	The Council currently has just under 5,000 units of accommodation including 552 units designated as older persons' housing. There are also 900 leaseholders. All these groups will benefit from the new strategy.
7.	Have any research studies or reports been carried out in other areas of the country or nationally that provide information about the likely impact of your work on equality target groups?	Yes. Other housing providers have commissioned reports into the impact of improved resident participation.
8.	What consultation has taken place or is planned with customers (individuals and groups) from equality target groups?	We have worked closely with the Performance Scrutiny Partnership as representatives of the Council's tenants and leaseholders to produce the strategy. Extensive external consultation is unnecessary.
9.	What does the consultation indicate about any differential positive or negative impact(s) of this piece of work?	All residents (be they tenants or leaseholders) will be positively affected by the impact of this strategy which is designed to improve the relationship between the residents and the council.
10.	If there are gaps in your previous or planned consultation and research are there any experts/relevant groups that can be contacted to get further views or evidence on the issues? If so please explain who they are and how you will obtain their views.	None
11.	Could there be a positive or negative impact on community relations or equal opportunities?	We believe that the new strategy will have a positive impact on the council's relationship with its tenants and leaseholders. Benefits will also be seen on a community wide basis as the service is improved or altered to reflect the views of the residents.
12.	If you have indicated there is a negative impact on any group, is that impact Legal; Intended; of high or low impact?	No negative effects have been identified
13.	If you identified any negative impact	No negative effects

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	that is of low significance, can you minimise or remove it? If so how?	
14.	Could you improve the strategy/policy/project's positive impact and if so how?	No improvements are necessary
15.	How do you intend to continue monitoring the impact of this strategy/policy/project?	Through: <ul style="list-style-type: none"> • Performance information • Customer satisfaction • Complaints • Regular and appropriate staff management • Monitoring costs
<p>If you have identified a negative impact that is possibly discriminatory and not intended and/or of high impact you <i>must</i> continue working through the checklist. If you still haven't contacted the Policy Unit we really suggest you do so now!</p> <p>If this doesn't apply you may still consider that a thorough assessment would be helpful so continue on...</p>		
16.	If there are gaps in your evidence base, do you need to carry out any further research about the likely impact of your work on equality target groups?	No further research necessary
	<p>There might be a time delay here as you will need to get the results of your consultation before you can continue working your way through the questions.</p>	
17.	As a result of this assessment and available evidence collected, including consultation, do you need to make any changes to the strategy/policy/project?	No
18.	Will the changes planned ensure that the negative impact is: Legal; Intended; of low impact?	n/a
19.	Have you set up a monitoring/evaluation/review process to check the successful implementation of the strategy/policy/project?	Once our recommendations are adopted we will establish a set of performance measures to assess how successfully we are meeting our purposes - which in this context are: <ol style="list-style-type: none"> 1. How many people are actively engaging with the council as a

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		landlord. 2. How many people take up the opportunities for different types of participation.
20.	How will this monitoring/evaluation further assess the impact on the equality target groups/ensure the strategy/policy/project is non-discriminatory?	We will make sure issues of equality are included in any monitoring arrangements.
21.	Please provide an action plan showing any recommendations that have arisen from the assessment and how you plan to take them forward. Are your actions SMART (specific, measurable, achievable, relevant and time-based).	Not appropriate at this stage.
22.	When will you next review this work and the impact assessment?	January 2019